LISA FALLON, CPA P.C.



AGAWAM HOUSING AUTHORITY

Agawam, Massachusetts

REPORT ON AGREED-UPON PROCEDURES

For the Fiscal Year ending September 30, 2022

LISA FALLON, CPA P.C.



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INDEPENDENT AUDITORS' REPORT ON APPLYING AGREED-UPON PROCEDURES

May 16, 2023

The Board of Commissioners Agawam Housing Authority Agawam, Massachusetts

We have performed the procedures enumerated below, which were agreed to by the Board of Commissioners, the Department of Housing and Community Development (DHCD) and management of the Agawam Housing Authority, solely to perform the agreed-upon procedures, as prescribed by the Massachusetts Department of Housing and Community Development for the year ended September 30, 2022. The Agawam Housing Authority's management is responsible for management decisions and functions and maintaining internal controls, including monitoring ongoing activities. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedure and the associated findings are presented in the Schedule of Agreed-Upon Procedures included in the report.

We were not engaged to and did not conduct an examination, the objective of which would be the expression of an opinion on the effectiveness of the Agawam Housing Authority's internal controls or on compliance with certain provisions of laws, regulations, contracts, and grant agreements. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the Board of Commissioners, DHCD and management of the Agawam Housing Authority, is not intended to be and should not be used by anyone other than these specified parties.

lisa Fallon, CPA PC

Housing Authority Name:			AGAWAM HOUSING	AUTHORITY	
Fiscal Year End (FYE):			Sep 2022		
Date of	AUP Condu	cted:	4/27/2023 12:00:00 A	M	
Ex	xecutive Dire	ector:	Maureen Cayer		
		CPA:	Lisa Fallon, CPA, P.C		
	CPA P	none:	413-893-9585		
	I	HMS:	Evelyn Muasya		
Total	AUP Except	ions:	6		
	A. G	eneral A	Accounting		
Total # of exceptions: 0				Rating: No Findings	
	Exceptions	Exc	eption Explanation	CPA Recommendations	LHA Response
A. Reconciling financial statements to general ledger.	ı				
1. The amounts reported on the Operating Statement and Balance Sheet (DHCD Forms 51-1 and 51-2, respectively) reconcile to the LHA's general ledger. (Tolerable error of +/-\$100). For all cases that don't match, please detail specifics including at a minimum account and variance amount in column to right.	NE				
B. The following general ledger accounts reconcile to support match, please detail specifics including at a minimum account					: For all cases that don't
1. Cash accounts (#1111 to #1114.1 and #1162) are in agreement with bank statements and reconciliations	NE				
2. Tenant Accounts Receivable and Prepaid Tenant Rent accounts (#1122, #1124 and #2240) are in agreement with agings of Tenants Accounts Receivable (TAR)	NE				
3. Capital Assets and Accumulated Depreciation (all fixed assets except 1400.2) are in agreement with the depreciation schedule/fixed asset listing).	NE				
4. Accounts Payables accounts (#2111, #2111.1, #2120 and #2139) are in agreement with supporting documentation for Accounts Payables and accruals.	NE				
5. Accrued Compensated Absences accounts (#2135 and #2335.01) are in agreement with the compensated absences schedule.	NE				
6. DHCD approved budget exemptions for direct reimbursement as found in the (ANUEL & Subsidy Worksheet - Section 8 in the Operating Statement) are in agreement with LHA record of actual expenses in the General Ledger.	NE				

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7. Salaries and Gross Wages (4110, 4410, 4120) (tolerable error of +/- 3.0%) are in agreement with the MA form WR-1 (state filings).	NE				
8. Balance Sheet Accounts (#2140, #2339.1, and #2339.2) are in agreement with OPEB/pension reporting.	NE				
C. DHCD Public Housing Notice #2018-4, Direct Cost Exemption	on for Opera	ting Reserve Augmentation in	FY2018 Budget & New Opera	ting Reserve Thresholds.	
1. The amounts reported on the Operating Statement and Balance Sheet (DHCD Forms 51-1 and 51-2, respectively) reconcile to the LHA's general ledger. (Tolerable error of +/-\$100). For all cases that don't match, please detail specifics including at a minimum account and variance amount in column to right.	N/A				
	В. Т	enant Accounting			
Total # of exceptions: 0			Rating: No Findings		
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response	
A. Select a random sample of rent transactions (Small - 5, Medand 20% are lease enforcements (if have).	d - 10, Large	- 15, Very Large - 20) of rent t	ransactions. Include at least 2	0% are credit adjustments	
The Authority retained supporting documentation for rent receipts.	NE				
2. The Authority posted rent receipts to the correct tenant accounts.	NE				
3. The Authority retained documentation supporting credit adjustments.	NE				
4. The Authority followed its rent collection policy for non- payment of rent (i.e., issued a notice to quit, followed eviction protocol.)	NE				
B. Account Write-Offs	<u> </u>				
Documentation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct #4570 - Collection Loss).	N/A				
C. Vacancies Being Reported in Vacancy System					
Verify that the number of vacant units accounted for in the LHA's operating software is the same number of vacancies reported by the LHA in the DHCD On Line Vacancy System for the fiscal year	NE				
C. Payroll					
Total # of exceptions: 1			Rating: Operational Guida	ince	
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response	
A. Wage Reporting			*		

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1. Actual wages for the Top 5 highest paid employees was consistent with the DHCD-approved budget (Schedule of All Salaries and Positions Report), excluding over-time and longevity payments, Tolerable error of +/-3.0% of budgeted salary) NE 2. Verify the amount reported on the Top 5 Compensation Form matches exactly the amount reported on reconciled to the WR-1. 3. LHA is in possession of DHCD-approved executive contract signed by the LHA (Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to he LHA for falling to meet DCHDs requirements, LHA can produce the last DHCD-approved executive contract or show that currently being processed by DHCD and was not returned to the LHA for falling to meet DCHDs requirements, LHA can produce the last DHCD-approved executive contract or John Commissioners has an At Will DHCD approved executive Contract or John Commissioners has an At Will DHCD approved executive Contract or John Commissioners has an At Will DHCD approved executive Director and DHCD. 5. Payroll Testing for all employees from all funding sources - Select a single payroll period: 1. The payroll register accurately accounts for time worked as logged on employee temperate of year period was provided to the payroll register accurately accounts for time worked as logged on employee temperate of year period was provided by supervisor (except Executive Director) including leave taken. 2. Timesheatstime cards are maintained by all employees (including leave taken.) NE NE 1. Personnel Policy included (2) the limits on the amount of vacation and sick leave the avoid the accuract (2) all mint on the amount of accuract Absences Policy 1. Personnel Policy included (3) accounted policy included (3					
2. Verify the amount reported on the Top 5 Compensation Form matches exactly the amount reported on reconciled to the WR-1. 3. LHA is in possession of DHCD-approved executive contract signed by the LHA. Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract or al-will agreement signed by the LHA. Executive Director or all control of the Executive Director. E The Authority does not have a DHCD approved executive contract or al-will agreement with the Executive Director. E Executive Director. The Authority does not have a DHCD approved executive contract or all control of the Executive Director. The Authority does not have a DHCD approved described to the Executive Director. The Authority does not have a DHCD approved executive contract or all control of the Executive Director. The Authority does not have a DHCD approved executive contract or all control of the Executive Director. The Authority does not have a DHCD approved described in the Executive Director. The Authority does not have a DHCD approved described in Executive Director. The Authority does not have a DHCD approved described in Executive Director. The Authority does not have a DHCD approved described in Executive Director. The Authority does not have a DHCD approved described in Executive Director. The Authority is described in a Executive Director. The Authority is described and an analysis of the Executive Director. The Authority is accounting for annual leave time earned in accordance with the Authority's personnel policy. D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance Exceptions Exceptions Exceptions Exceptions Exceptions CPA Recommendations LHA Response A. Select a random sample of (Small -15, Med -20, Large -25, Very Large -25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items iden	consistent with the DHCD-approved budget (Schedule of All Salaries and Positions Report), excluding over-time and longevity payments. (Tolerable error of +/- 3.0% of budgeted	NE			
Signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract or at-will agreement signed by the LHA, Executive Director and DHCD.	2. Verify the amount reported on the Top 5 Compensation Form				
1. The payroll register accurately accounts for time worked as logged on employee timesheets/time cards. NE 2. Timesheets/time cards are maintained by all employees (including Executive Director) and were approved by supervisor (except Executive Director) including leave taken. 3. Annual leave time (i.e., sick, vacation, personal) used is identified on timesheets/time cards and accurately accounted for in a compensated absences register. C. Compensated Absences Policy 1. Personnel Policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14. 2. The Authority is accounting for annual leave time earned in accordance with the Authority's personnel policy. D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance Exceptions Exception Explanation CPA Recommendations LHA Response A. Select a random sample of (Small - 15, Med - 20, Large - 25) Cvery Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one credit card statement, at least one employee expense reimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount.	signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract o at-will agreement signed by the LHA, Executive Director and		DHCD approved contract for	obtain a DHCD approved	Commissioners has an At Will Agreement with the Executive
logged on employee timesheets/time cards. 2. Timesheets/time cards are maintained by all employees (including Executive Director) and were approved by supervisor (except Executive Director) including leave taken. 3. Annual leave time (i.e., sick, vacation, personal) used is identified on timesheets/time cards and accurately accounted for in a compensated absences register. C. Compensated Absences Policy 1. Personnel Policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14. 2. The Authority is accounting for annual leave time earned in accordance with the Authority's personnel policy. D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance Total # of exceptions: 1 Rating: Operational Guidance Exceptions Exception Explanation CPA Recommendations LHA Response A. Select a random sample of (Small - 15, Med - 20, Large - 25, Very Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one cepital card statement, at least one employee expense relimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. 1. Cash disbursements were authorized in accordance with the Authority's policies.	B. Payroll Testing for all employees from all funding sources	- Select a sir	ngle payroll period:		
(including Executive Director) and were approved by supervisor (except Executive Director) including leave taken. 3. Annual leave time (i.e., sick, vacation, personal) used is identified on timesheets/time cards and accurately accounted for in a compensated absences register. C. Compensated Absences Policy 1. Personnel Policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued each year, and when and how such leave will be accrued and unused sick leave at the end of employment per PHN 2017-14. 2. The Authority is accounting for annual leave time earned in accordance with the Authority's personnel policy. D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance Exceptions Exception Explanation CPA Recommendations LHA Response A. Select a random sample of (Small - 15, Med - 20, Large - 25, Very Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one cepital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. NE		NE			
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D. Accounts Payable Total # of exceptions: 1 Rating: Operational Guidance Exceptions Exceptions Exception Explanation CPA Recommendations LHA Response A. Select a random sample of (Small - 15, Med - 20, Large - 25, Very Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one credit card statement, at least one employee expense reimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. 1. Cash disbursements were authorized in accordance with the Authority's policies.	2. The Authority is accounting for annual leave time earned in	NIE			
Total # of exceptions: 1 Exceptions Exception Explanation CPA Recommendations LHA Response	accordance with the Authority's personnel policy.	NE			
A. Select a random sample of (Small - 15, Med - 20, Large - 25, Very Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one credit card statement, at least one employee expense reimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. 1. Cash disbursements were authorized in accordance with the Authority's policies.		D.	Accounts Payable		
A. Select a random sample of (Small - 15, Med - 20, Large - 25, Very Large - 25) cash disbursement transactions. The auditor may substitute random selections for large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one credit card statement, at least one employee expense reimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. 1. Cash disbursements were authorized in accordance with the Authority's policies.	Total # of exceptions: 1			Rating: Operational Guida	ince
large or unusual items identified in a review of the cash disbursements journal. The auditor should substitute for at least one credit card statement, at least one employee expense reimbursement transaction, at least one capital expense, at least one operating expense and at least one debit card transaction. For all discrepancies, to the right detail the type of payable, the date, the charge, and the amount. 1. Cash disbursements were authorized in accordance with the Authority's policies.		Exceptions	Exception Explanation	CPA Recommendations	LHA Response
Cash disbursements were authorized in accordance with the Authority's policies. NE	large or unusual items identified in a review of the cash disb employee expense reimbursement transaction, at least one of	ursements jo capital expens	urnal. The auditor should sub- se, at least one operating expe	stitute for at least one credit o	ard statement, at least one
	1. Cash disbursements were authorized in accordance with the	1			
documentation.	Cash disbursements are in agreement with supporting documentation.	NE			
3. Supporting documentation is sufficiently detailed.					

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4. Costs are allowable (i.e. sales tax, alcohol, lottery tickets)	E	reimbur tax. One \$13.84 second	sements included sales e paid 8/22/22 included of sales tax, and the	We recommend the Authority ensures reimbursements to employees exclude the sales tax portion of expenses incurred.	The employees of the AHA occasionally purchase items that need to reimbursed. There is not a manner that employees can be tax exempt.
5. Costs are properly allocated to the correct program(s). Cost of current year additions are allocated to programs in a manner consistent with the use of the asset.	NE				
6. Costs are properly classified.	NE				
		E. Inve	entory		
Total # of exceptions: 0				Rating: No Findings	
	Exceptions	Exc	ception Explanation	CPA Recommendations	LHA Response
A. Capital and Non-Capital Asset Inventory					
1. The Authority performed a physical count of its capital asset and non-capital asset inventory at least annually (non-capital assets are refrigerators and stoves and other furniture equipment over the Authority's non-capital inventory threshold, which may not exceed \$1,000).	NE				
2. Capital and Non-Capital Asset inventory includes all necessary information to identify the asset. For non-capital assets that includes a tag with an LHA-assigned number for all assets of \$1,000 or more (and all refrigerators and stoves of any value). For relevant assets of \$5,000 or more that includes the make/model/year for vehicles and the FISH number.	NE				
3. The Authority identified additions and disposals of capital and non-capital assets for the accounting period.	NE				
4. Select a random sample of non-capital assets by tag number (Small - 3, Med - 6, Large - 9, Very Large - 12) and verify existence.	NE				
		F. Procu	irement		
Total # of exceptions: 1			Rating: Operational Guidance		ance
	Exceptions	Exc	ception Explanation	CPA Recommendations	LHA Response
For A to C below, examine the cash disbursements journal (or during the year that should have been competitively procured Med - 5, Large - 7, Very Large - 9) of known or possible procurement valuing \$10,000 to \$50,000 and one procurement not competitively procured, enter as an exception in A. For sidepending on the size of the procurement.	d. From thes rements valu t valuing mo	se purch uing \$10 ore than	ases that should have ,000 or more; if possib \$50,000 (for goods and	been competitively procured ble when selecting the sample d services for MGL c. 30B onl	I, select a sample (Small - 3, e, include at least one y). If any in the sample were
A. Procurement Policy		1			_
1. The Authority's procurement policy is consistent with the requirements of MGL c. 30b (or more conservative federal regulations).	NE				

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2. The Authority maintains a contract register which includes the following information: contractor, description, active/inactive, start date, end date, extensions available, contract award amount, change orders amount, contract expenditures to date and remaining value.	NE			
B. Known and possible procurements valuing (\$10,000 up to a LHA can follow more conservative federal regulations when a				wns to N/A in this section]
Proper procurement method used.	NE			
2. Proper selection based on MGL c.30B s.5 solicitation of quotes requirements.	NE			
3. Documentation of a written purchase description with solicitation of written quotes from at least three persons.	NE			
4. Contract was for not more than 3 years unless majority board vote allowed it to be longer.	NE			
5. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director.	NE			
6. Contract did not go through automatic renewals unless renewals were part of the original procurement.	NE			
7. The contracts are included on the Authority's contract register.	NE			
C. Known and possible procurements valuing (more than \$50, LHA can follow more conservative federal regulations when a				wns to N/A in this section]
Proper procurement method used.	NE			_
2. Proper selection based on MGL c.30B s.5 IFB requirements or MGL c.30B s.6 RFP requirements. If using MGL C.30B s.6 RFP requirements, LHA must have a Chief Procurement Officer (CPO) conduct the procurement under c.30B s.6.	NE			
3. Documentation of Newspaper advertisement, LHA's Office and COMMBUYS two weeks prior to bidding process. If contract was for over \$100K, it was advertised in the Goods & Services Bulletin.	Е	A newspaper advertisement was not placed for one sampled procurement.	We recommend the Authority ensures newspaper ads are placed at least two weeks prior to the bidding deadline.	AHA will work to be compliant with posting requirements
4. If IFB, contract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with another bidder.	NE			
 Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff member, usually Executive Director. 	NE			
Contract did not go through automatic renewals unless renewals were part of the original procurement.	NE			
7. The contracts are included on the Authority's contract register.	NE			

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G. Eligibility Compliance					
Total # of exceptions: 3		Rating: Corrective Action			
	Exceptions	Exception Explanation	CPA Recommendations	LHA Response	
A. Public Housing - Select a sample (Small LHA - 5, Medium L multiple property managers, at least one file should be selected.			enant files (from programs 20	0, 667, 705); if the LHA has	
1. The Authority performed timely annual rent determinations (or bi-annual if the Authority has a waiver from DHCD to do so).	NE				
2. The Authority properly calculated rent.	E	One sampled file included a \$300 income contributing adult deduction as a monthly amount rather than an annual amount. A second sampled file gave a \$300 deduction for a household member who was neither a minor nor an income contributing adult.	We recommend the Authority ensures deductions are applied appropriately in annual income calculations.	The AHA will work toward eliminating all errors of deduction application	
3. The Authority verified family composition.	NE				
4. The Authority verified income, exclusions from income and deductions.	L	One sampled file did not include recent bank statement documentation in order to	We recommend recent bank statements be obtained in order to include current bank	A clerical oversight that will not be repeated	
B. MRVP - Select a sample of annual rent determinations (sam drop downs to N/A in this section]	iple 1 6 % (mi	rup danax básik of cleased MRXP u	nits) unt visible selectes to a section of the rent redetermination.	y one below, then default all	
5. The Authority properly sent notifications of rent redetermination at least 60 days prior to the effective date.	NE				
6. The Authority properly sent notifications of rent change at least 14 days prior to the effective date.	E	Four sampled files did not contain the 14 day notification of rent change.	We recommend the Authority ensures all notifications of rent change are kept in the file.	The notifications were separated from the files for data collection purposes. All files are now complete.	
7. The Authority was timely in the execution of lease addendums.	NE				
The Authority performed timely annual rent determinations.	N/A				
2. The Authority properly calculated rent.	N/A				
3. The Authority verified family composition.	N/A				
The Authority verified income, exclusions from income and deductions.	N/A				

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5. The Authority obtained Certificates of Fitness (COF).	N/A		
6. The Authority obtained Letters of Compliance for Lead Paint if child <6 years old and building built prior to 1978 with no new construction permit.	N/A		
7. The Authority obtained Proofs of Ownership	N/A		
8. The Authority obtained W9s for landlords.	N/A		

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